

TERMS AND CONDITIONS FOR TRAVEL WITH WEDNESDAYITE LIMITED (the Company)

1. Unaccompanied minors over 12 will be able to travel with the Company, on domestic trips, only if their parent or legal guardian has given their prior consent to the Company. Consent will be deemed to be given where the booking is made by credit or debit card of the parent/guardian. Minors under 12 must be accompanied by a parent or guardian over 18.
2. All Travel is non-transferable and non-refundable, unless notice is given to the company in accordance with clause 7.
3. All timings are provisional and subject to change. However you will be advised as soon as possible of any major change. The Company cannot be held responsible or liable for any delays to your travel arrangements, or for your costs if an Away Match is delayed or rescheduled.
4. When travelling with the Company you must:
 - 4.1 carry your travel tickets at all times (this can be in electronic form)
 - 4.2 have adequate insurance cover, which should cover you against unforeseen cancellation charges, medical costs incurred whilst away from home, personal liability claims, loss of money etc.;
 - 4.3 carry photographic ID and, if the travel is abroad, a valid passport (this will be checked at the point of boarding);
 - 4.4 not smoke (including the use of electronic cigarettes);
 - 4.5 not carry alcohol (please be aware that this amounts to an offence under the Sporting Events (Control of Alcohol) Act 1985);
 - 4.6 not carry any object capable of being construed or used as an offensive weapon; and
 - 4.7 conduct yourself in a manner befitting a representative of the Company and not do anything or procure that anything be done which might bring the name or reputation of the Company into disrepute.
5. Whilst we try to ensure that pricing and other information on our website is correct at all times, errors may occasionally occur. If we discover an error in the price or other information relating to the Travel you have booked, we will inform you as soon as possible, and give you the option of reconfirming your Travel at the correct price/specification or cancelling it. If we are unable to contact you, we will unfortunately have to treat the Travel as cancelled. If the Travel is cancelled, we will of course provide you with a full refund (including booking fees).
6. The Company hereby excludes any liability for loss, injury or damage to persons/property suffered during the Travel except in respect of death or personal injury resulting from any negligence of the Company or for the Company's fraud or any other liability of the Company which cannot be excluded under applicable law.

7. Cancellation

- 7.1 to cancel your booking you **MUST email paul.holmes@wednesdayite.com**, a cancellation fee will apply.
 - 7.2.1 For cancellations at least 72 hours (3 days) before departure time we will refund 100% of the ticket price less £2 cancellation fee.
 - 7.2.2 For cancellations between 72 Hours (3 days) and 24 hours (1 day) before departure time we will refund 50% of the ticket price.
 - 7.2.3 No refunds will be issued for cancellations less than 24 hours before departure or no shows on the day.
8. In these Terms and Conditions, "Away Match" shall mean a match played by Sheffield Wednesday at a ground other than Hillsborough, "Company" shall mean Wednesdayite Limited, and "Travel" means any travel to away games booked with or through the Company.

Other notes and advice

There is **no need to PRINT your tickets**, you may want to have your tickets available on your mobile phone but we now use check-in via mobile devices or printed lists so all you need to know is your surname when boarding the coach. Your departure point and time is shown on your ticket.

Should you have any issues on the day of travel or need to contact us in advance of departure please call or text 07368 419342 (Please do not rely on twitter/ facebook or other social media to contact us as we can't check these all the time). This number is a voicemail/text messaging service only, please note we cannot take bookings by phone please visit our website to book. www.wednesdayite.com